

The doctor can see you now.

Join thousands of MVP Health Care[®] members who use **myVisitNow[®]**. Access 24/7 adult and pediatric urgent care and convenient, self-scheduled appointments with psychiatrists, behavioral health specialists, nutrition and diet specialists, and lactation consultants.

myVisitNow offers members:

Convenience. Have your visit at home, on-the-go, or anywhere from your smartphone, tablet, or computer with a webcam.

Confidentiality. Visits are HIPAA*-compliant, allowing you to meet safely and securely.

Availability. See an urgent care doctor within minutes, or self-schedule same- or next-day appointments.

Affordability. Co-pays will be the same as a sick visit to your Primary Care Physician (PCP). If you have a plan where the benefit is subject to the deductible, and have not met your annual deductible, you can save on out-of-pocket costs.

To view costs specific to your health plan, *Log In* at **myvisitnow.com** or refer to your plan's Certificate of Coverage.

Use myVisitNow for non-emergency[†] situations when you:

- Can't fit an appointment into your busy schedule
- Are traveling
- Need access to care for your children
- Feel too sick to drive
- Can't access your Primary Care Physician (PCP)

See reverse for steps on how to get started. >

*HIPAA (Health Insurance Portability and Accountability Act of 1996) is United States legislation that provides data privacy and security provisions for safeguarding medical information.

[†]myVisitNow is not for life-threatening or emergency situations.



Getting started is easy.

Complete the registration form at myvisitnow.com and select *Sign Up*.

You'll be asked to provide basic information, such as your *Current Location, date of birth, and MVP Subscriber ID*. Once your health insurance information is verified, your account will be created.

Dependent and Spouse Registration

Dependents over the age of 18, including your spouse, must create their own account for claims to accurately process.

To register a dependent under the age of 18 on your account, *Log In* at myvisitnow.com, and choose *My Account*. Select *My Children*, then *Add*.

To register, your dependent(s) and spouse must use their MVP Member ID number.

Now, schedule your visit!

1 Choose the type of visit you want and select a provider.

Using your smartphone, tablet, or computer with a webcam, you'll be face-to-face with a health care professional within minutes or be able to schedule your visit, depending on the service selected.

2 Provide payment information.

Prior to your visit, you'll be presented with the appropriate cost. Simply provide your credit/debit card information and authorize payment.

3 Look for your visit summary and Explanation of Benefits (EOB).

After your appointment you'll receive a visit summary, which includes your diagnosis, treatment recommendations, and a prescription, if necessary. Share the visit summary with your PCP so he/she is informed of your health history. A claim will automatically be generated and sent to MVP for processing. Once the claim is processed, you'll receive an EOB.

myVisitNow services:

24/7 Adult
Urgent Care

Psychiatry

24/7 Pediatric
Urgent Care

Nutrition
& Diet

Behavioral
Health Therapy

Lactation
Consultations



Download the free **myVisitNow** mobile app from the App Store® or Google Play™



Trouble logging in or have program questions?
Call **myVisitNow** Support at **1-855-666-9557**.



Billing or claims questions?
Call the MVP Customer Care Center phone number on the back of your MVP Member ID card.

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